

**Otis College of Art and Design
Student Counseling Services**

Evaluation Form

Therapist/Counselor: _____

Client No. _____

In order to continue effectively meeting our clients needs, we need your feedback. Please provide us with your candid observations by responding to each of the statements below.

Please read each statement and respond in light of your personal experience with Student Counseling Services. Circle the number for each statement that best describes your agreement or disagreement with that statement. Use the scale to the below.

- 7 AGREE STRONGLY
- 6 AGREE
- 5 AGREE SLIGHTLY
- 4 NOT SURE
- 3 DISAGREE SLIGHTLY
- 2 DISAGREE
- 1 DISAGREE STRONGLY

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| 1. I was able to schedule an appointment in a reasonable period of time. | 7 6 5 4 3 2 1 |
| 2. My therapist/counselor seemed knowledgeable and competent. | 7 6 5 4 3 2 1 |
| 3. My therapist/counselor was warm and responsive. | 7 6 5 4 3 2 1 |
| 4. My therapist/counselor was trustworthy. | 7 6 5 4 3 2 1 |
| 5. My therapist/counselor was open, non-judgmental and accepting. | 7 6 5 4 3 2 1 |
| 6. My therapist/counselor understood me and my issues. | 7 6 5 4 3 2 1 |
| 7. My overall experience with my therapist/counselor was positive. | 7 6 5 4 3 2 1 |
| 8. I actively participated in the therapeutic process. | 7 6 5 4 3 2 1 |
| 9. I followed through with my Therapist/counselor's recommendations. | 7 6 5 4 3 2 1 |
| 10. The conditions that brought me to counseling have improved significantly as a result of my counseling. | 7 6 5 4 3 2 1 |
| 11. I felt that what I revealed would be treated confidentially. | 7 6 5 4 3 2 1 |
| 12. I was able to remain in school as a result of my counseling. | 7 6 5 4 3 2 1 |
| 13. If I felt the need, I would return to Student Counseling Services in the future. | 7 6 5 4 3 2 1 |
| 14. I would recommend Student Counseling Services to others. | 7 6 5 4 3 2 1 |
| 15. A better facility would improve, enhance, and change the image of Student Counseling Services. | 7 6 5 4 3 2 1 |
| 16. The locations of the Student Counseling Services Offices were comfortable. | 7 6 5 4 3 2 1 |